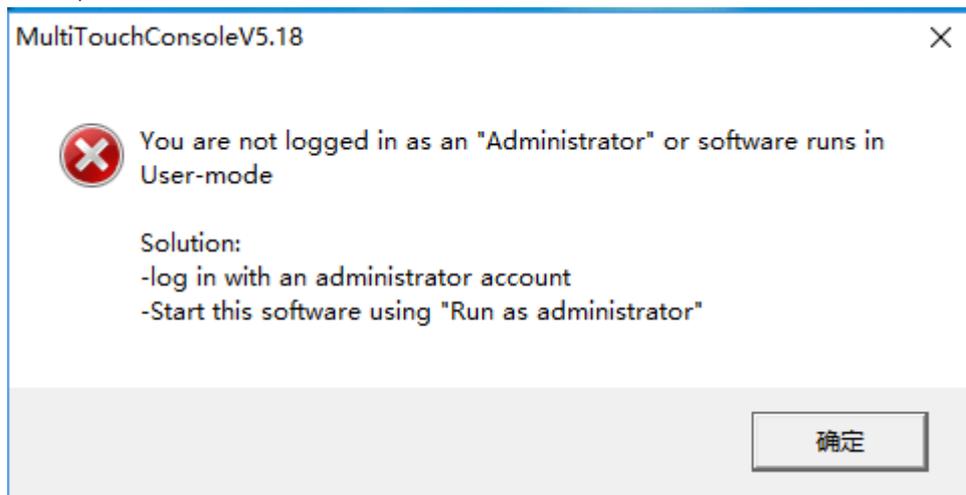


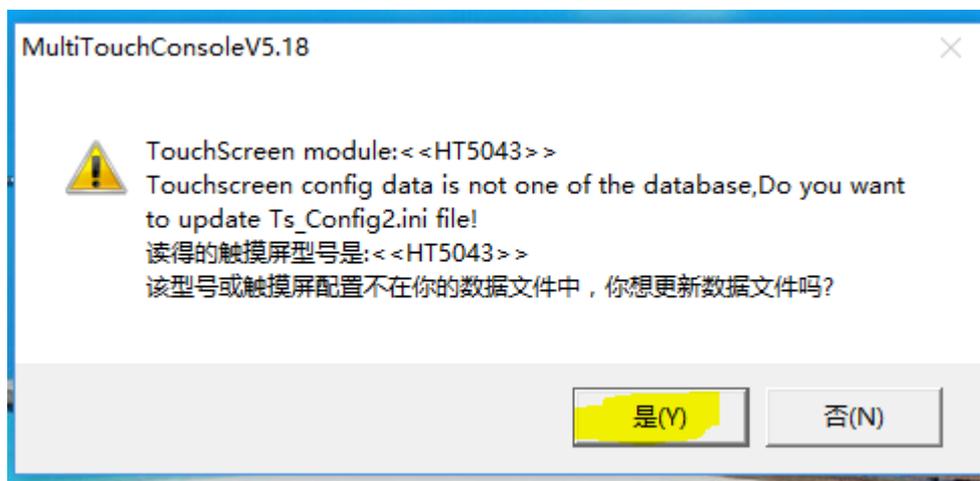
# About update the touch panel to support Win 10 System

Because win10 1611 version have change something in the touch protocol,so our touch panel also need update for support it. This Cause trouble to you,said sorry to you.

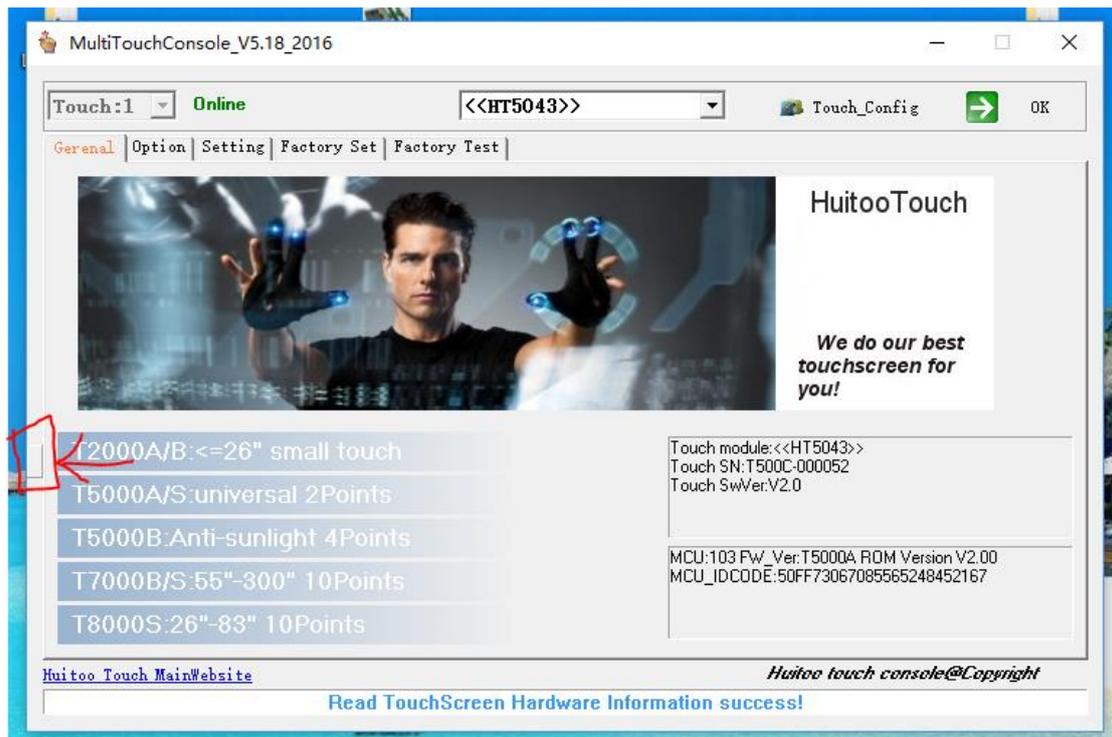
1. Open software" MultiTouchConsoleV5.19"



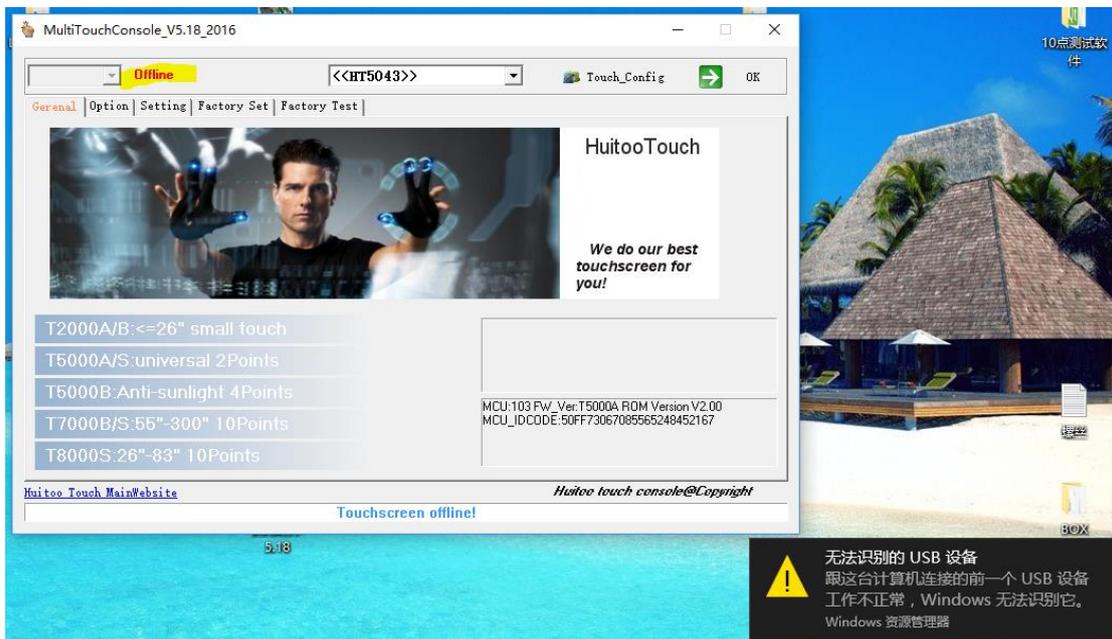
2. Click: "确定 YES"



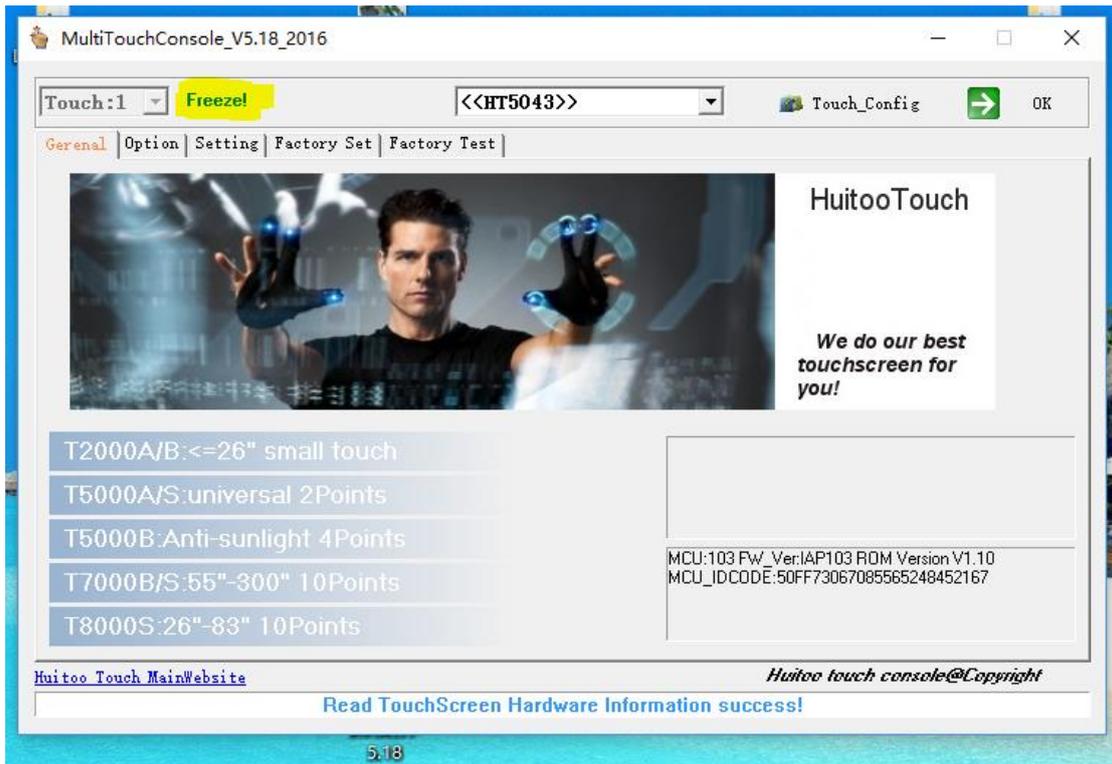
3. Software will ask you your touch panel info not in the database. You muse choose "是 YES" button for save your touch panel info to this software database.



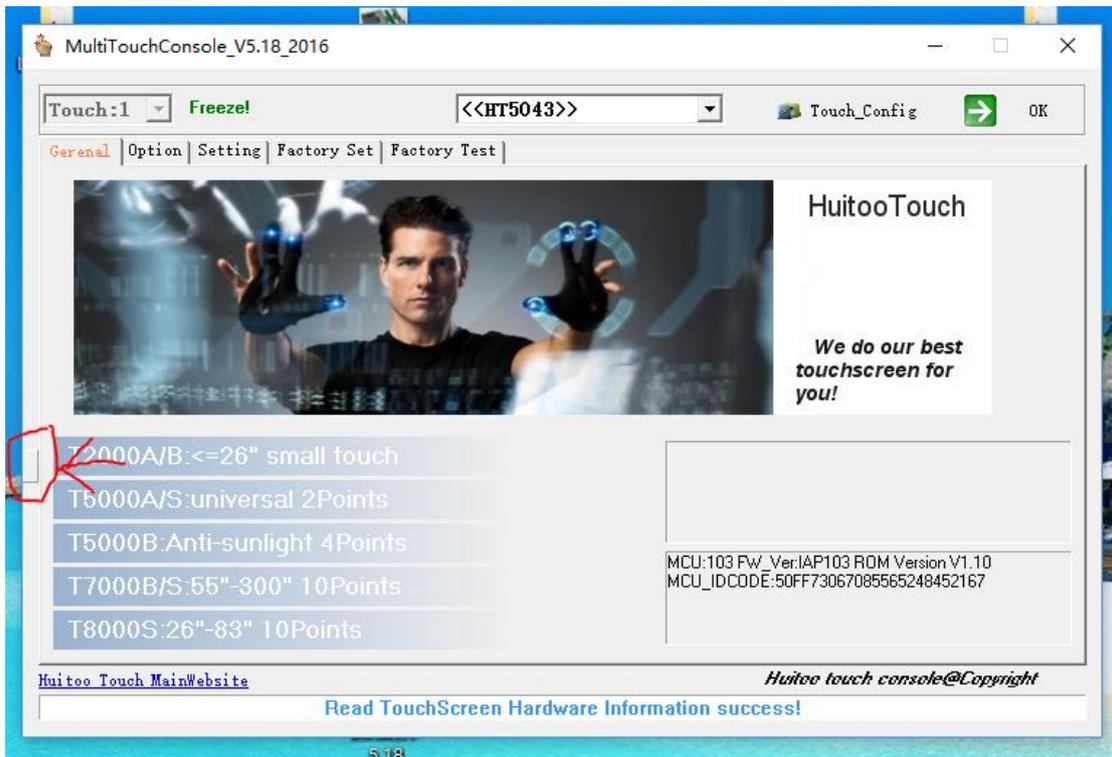
4. You can see "online" in software. And your touch panel size. eg 5043 is 43inch. Click the "flash device" button (software left size . see the photo). When you click it. After will show:



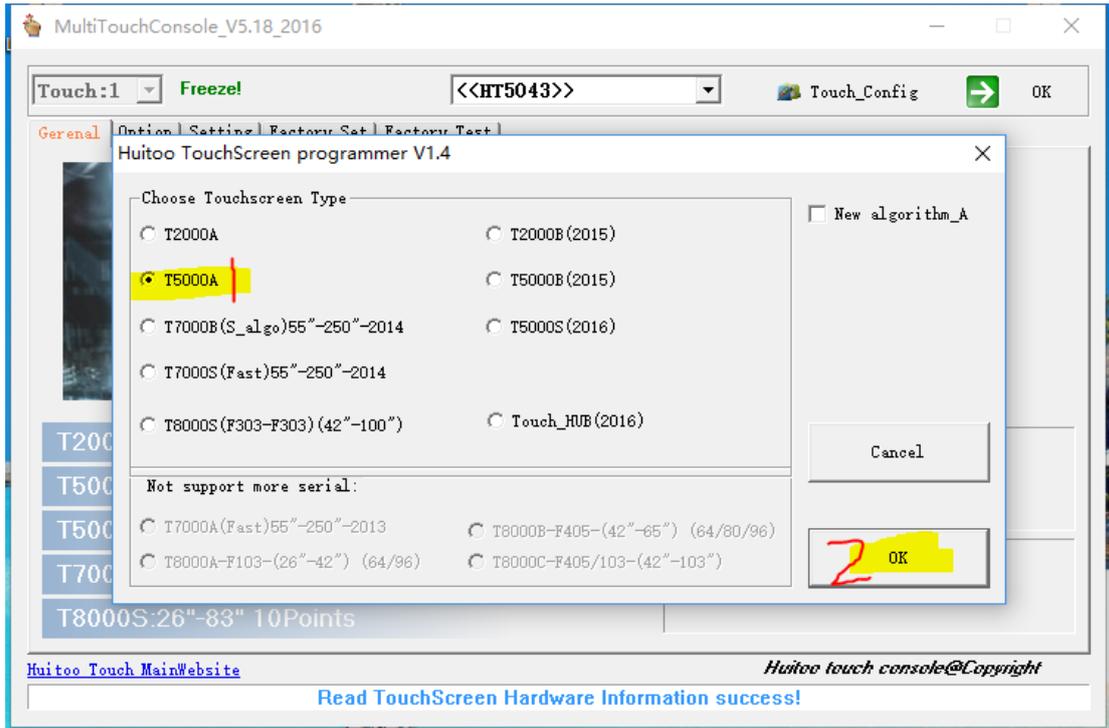
5. Touch panel will be offline. Please remove touch panel USB cable to PC and plug again.(some time is no need). When connect again. Software will show:



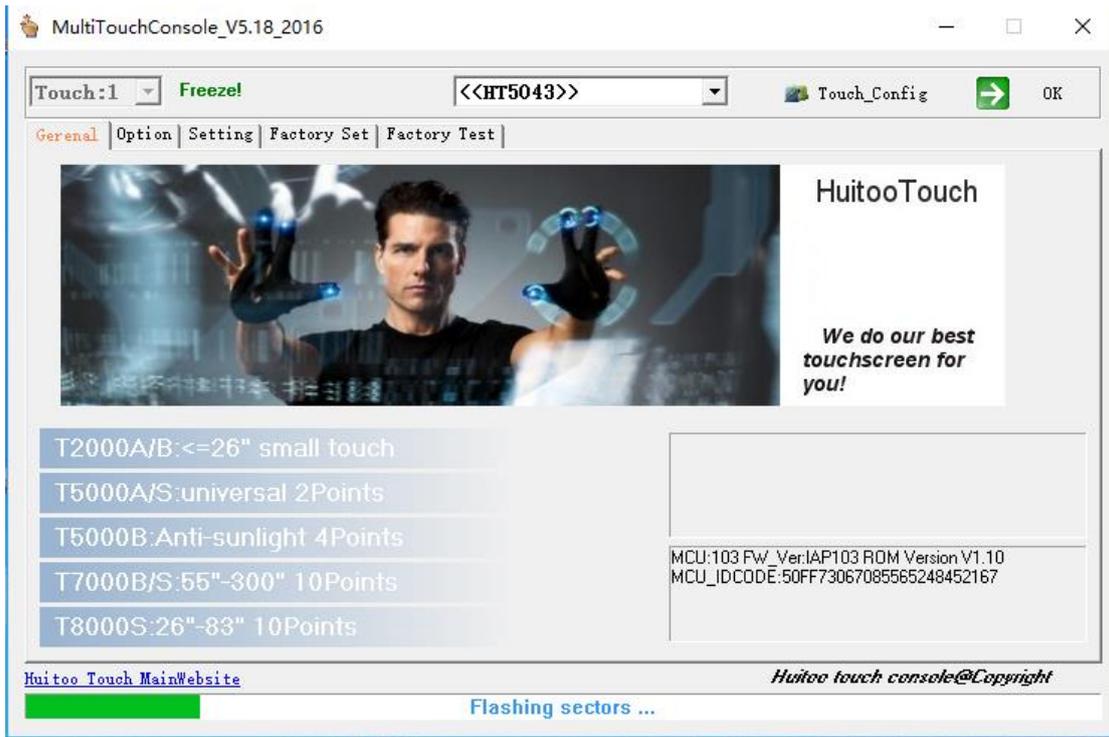
Software connect your touch panel is "Freezel" model.



6. Now you click "flash device" button  
 Come new tab.



Your touch panel is 5000T series. Please choose :5000A. And click ok



Wait touch panel update



Flash done. Your touch panel will come back to online model.